



Complaint #
26-006

Every citizen has the right to make a complaint against an employee of the Police Department. The complaint may be made to any supervisor or the Internal Affairs Division. A complaint may be made in person, by telephone, by mail, or by a person not directly involved in the incident. Complaints may also be anonymously. The Department will release to the complaining party a copy of his or her own statement.

Once a complaint is received, the following procedure is followed:

1. The complaint is forwarded to the appropriate investigating supervisor.
2. You will receive a letter or email acknowledging receipt of your complaint, if requested.
3. The Department will investigate your complaint.
4. We will notify you of the results of the investigation if requested.

Supervisor completing form on behalf of an Employee/Citizen	☒				
Language	English	Complaint #	26-006	CAD Incident #	OC260000838
Date of Complaint	04/06/26	Time of Complaint	0004		

Individual Filing the Complaint (Chanda Stafford)

Enter your personal information so we may contact you directly if our investigators have any additional questions and to notify you upon completion of our investigation.

You may remain anonymous by checking the appropriate checkbox if you wish, however, we will have no means to notify you of the outcome of the investigation. If you complete this form on behalf of another, please provide your information in addition to the individual's information on whose behalf you submitting this complaint.

Complainant is a minor/needs help.	No
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I want to remain anonymous.	☐				
First Name	Chanda	Middle Name		Last Name	Stafford
Address	350 S. Orange Ave.	City	Orange City	State	FL
Zip	32763	Home phone		Cell phone	386-348-1596 x_____
Additional phone		Email		Additional Email	
Date of Birth		Age		Race	Black
Gender	Female	Driver's License #		Disability	
Best time to contact?		Primary Language Spoken		Are you able to communicate in English?	
Arrested?	No	Citation Number			

Injury Information

Was complainant injured during the incident?	No
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Attorney Information

Attorney's Name		Attorney's Phone	
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Employee (Jordan Herzog)

Please enter any information of the employee(s) who you are complaining on. if you do not know the involved employee's name or ID number, please describe them as best as possible as this will assist the Department in identifying the employee.

Employee Information

Employee #	OC1122				
First name	Jordan	Middle name	Patrick	Last name	Herzog
Age		Race	White	Gender	Male
In Uniform	Yes				
Description of Employee					

Vehicle Information

Vehicle Make		Vehicle Model		Vehicle Color	
Vehicle Number		Vehicle Characteristics			

Employee (Steven Neily)

Please enter any information of the employee(s) who you are complaining on. if you do not know the involved employee's name or ID number, please describe them as best as possible as this will assist the Department in identifying the employee.



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Employee Information

Employee #	OC1343				
First name	Steven	Middle name		Last name	Neily
Age		Race	White	Gender	Male
In Uniform	Yes				
Description of Employee					

Vehicle Information

Vehicle Make		Vehicle Model		Vehicle Color	
Vehicle Number		Vehicle Characteristics			

Employee (Jamaila Rodriguez)

Please enter any information of the employee(s) who you are complaining on. if you do not know the involved employee's name or ID number, please describe them as best as possible as this will assist the Department in identifying the employee.

Employee Information

Employee #	OC1294				
First name	Jamaila	Middle name		Last name	Rodriguez
Age		Race	Black	Gender	Female
In Uniform	Yes				
Description of Employee					

Vehicle Information

Vehicle Make		Vehicle Model		Vehicle Color	
Vehicle Number		Vehicle Characteristics			

Employee (Dennis Alexander)

Please enter any information of the employee(s) who you are complaining on. if you do not know the involved employee's name or ID number, please describe them as best as possible as this will assist the Department in identifying the employee.

Employee Information

Employee #	OC1353				
First name	Dennis	Middle name	Bryan	Last name	Alexander
Age	31	Race	White	Gender	Male
In Uniform	Yes				
Description of Employee					

Vehicle Information

Vehicle Make		Vehicle Model		Vehicle Color	
Vehicle Number		Vehicle Characteristics			



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Incident

Date of Incident

Date of Incident	04/05/26	Day of Incident	Sunday	Time of Incident	16:54:00
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Incident Location

Address	217 Oak Ave.	City	Orange City	State	FL
Zip	32763				

Incident Description	See observation narrative.
Supporting Documentation	Video, Photo

Attachment(s) supporting complaint:

File Name	Size	Date
26838 Email	65091	05/29/2026, 7:28 AM
26838 Photos	276898	05/29/2026, 7:30 AM
26838 Reports	2168221	05/29/2026, 7:30 AM
26838 Complaint Email	58681	05/29/2026, 7:33 AM
CAD Report	768343	06/17/2026, 7:08 AM
OC 260000838 911 2	3497038	07/29/2026, 11:53 AM
SKM_C750i26072912130	176330	07/29/2026, 12:22 PM

Complaint Official Use

Complaint Received By:

Employee #	oc1151	First Name	Rolly	Last Name	Cavida
Rank	Sergeant				

Date Received	04/08/26	Time Received	1729	How was complaint received?	Email
Type of Complaint	Excessive Use of Force , Unprofessional Conduct	Were Photographs Taken?	Yes		
Date Assigned	04/08/26	Due Date			
Date of Completion	04/13/26	Purge Date			



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Observations	On Wednesday, April 8, 2026 at 5:29 PM, I was assigned to complete an informal inquiry (LEFTA-EMCOT #26-006) regarding Orange City Case 260000838. Captain Jason Ward was forwarded an email complaint from Chanda Stafford. The outstanding concerns in the email was the use of force on 3 juveniles, and an officer making inappropriate sexual remark in the presence of minors. The possible officers involved were Jordan Herzog, Steven Neily, Dennis Alexander, and James Koch. I completed a review of the reports, affidavits, and BWC's of the Orange City Police Officers involved in the incident. My observations is as follows: Officers responded to a burglary in progress call involving masked individuals reportedly carrying long guns. Upon arrival, officers encountered three masked juveniles matching the description and they were detained at gunpoint. This action is consistent with high-risk response where facts and the totality of the incident has not yet been confirmed. Search incident to arrest determined that the firearms were toy guns that had been spray painted to increase their realistic appearance (photos taken and placed into evidence). Once scene was secured it was determined that the juveniles had been inside a vacant residence. Evidence of criminal mischief was located in the nearby park. Damaged was caused on the sidewalk with spray paint most likely from painting their "toy" guns. The juveniles and over spray on their hands and was in possession of spray paint cans. Based on the totality of circumstance, the complaint of "Excessive Use of Force" by officers pointing their firearms on the juveniles is unfounded. Officers were responding to a call for service involving a possible burglary, masked suspects, and reported firearms. The officers action at the time appeared objectively reasonable under Graham v. Connor, considering the severity of the call, perceived threat, and the need to ensure both officer and public safety. Reference the allegation that an officer made an inappropriate sexual remark in the presence of minors. I conducted a follow-up via phone with Chanda Stafford on Sunday 04/13/26 at approximately 7:44 PM. During our conversation which was witnessed by Ofc. Gisela Soto, Chanda Stafford confirmed that this allegation was not against Orange City Police Officers. The allegation	Medical Release Form?
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of inappropriate sexual remarks in the presence of minors, was directed towards the intake officers for the juvenile detention center. Chanda Stafford stated the incident occurred in the Daytona Beach facility. Based on this information and the BWC's I watched, I found no violations by our officers.

All BWC footage were reviewed through Axon evidence program, where they have been retained for future reference.

Allegation

Employee Name	Type of Complaint	Action Taken	Disposition Code	Comment
Neily, Steven	Excessive Use of Force	No Action Taken	Unfounded	
Neily, Steven	Unprofessional Conduct	No Action Taken	Unfounded	
Rodriguez, Jamaila	Excessive Use of Force	No Action Taken	Unfounded	
Rodriguez, Jamaila	Unprofessional Conduct	No Action Taken	Unfounded	
Alexander, Dennis	Excessive Use of Force	No Action Taken	Unfounded	
Alexander, Dennis	Unprofessional Conduct	No Action Taken	Unfounded	
Herzog, Jordan	Excessive Use of Force	No Action Taken	Unfounded	
Herzog, Jordan	Unprofessional Conduct	No Action Taken	Unfounded	

Attachment(s) supporting Complaint official use:

File Name	Size	Date
Burglary_Residence_I_P2	2754893	04/13/2026, 2:11 AM

Observation



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Name	Observation
Ward, Jason	I have completed my review of Sgt. Cavida's investigation and find that the inquiry was thorough, objective, and supported by the evidence. I concur with his findings and final disposition. The allegation that Orange City Police Department officers used excessive force by pointing firearms at juveniles was determined to be Unfounded. Sgt. Cavida's investigation established that officers were responding to a report of a possible burglary involving masked suspects and reports of firearms. Based on the totality of the circumstances known to the officers at the time, their actions were objectively reasonable and consistent with established legal standards and department policy. The allegation that an Orange City Police Department officer made an inappropriate sexual remark toward a juvenile was also determined to be Unfounded. Sgt. Cavida's investigation determined that the alleged remark was attributed to deputies with the Volusia County Sheriff's Office, not Orange City Police Department officers. Additionally, a review of the available body-worn camera footage revealed no evidence that any Orange City Police Department officer made the alleged statement or engaged in similar inappropriate conduct. Based on my review of Sgt. Cavida's investigation, I concur that no violations of Orange City Police Department policy were identified. Informal Inquiry 26-006 is closed.

Reviews

Name	Date
Cavida, Rolly-oc1151	06/17/2026, 7:09 AM
Ward, Jason-OC1130	07/29/2026, 12:25 PM